

What is claimed is:

1. A communication system comprising:

a first management apparatus for managing first privilege information generated in accordance with a transaction that is conducted by a user via a network in a virtual world and first identification information to be used for identifying the user in such a manner that they are correlated with each other; and

a second management apparatus for managing second privilege information that is generated in accordance with a transaction conducted by the user in a real world and second identification information to be used for identifying the user in such a manner that they are correlated with each other,

wherein at least one of the first management apparatus and the second management apparatus converts the first or second privilege information that is managed by the other into privilege information to be managed by itself, and manages the privilege information obtained by the conversion.

2. The communication system according to claim 1, wherein at least one of the first privilege information and the second privilege information is an addable point.

3. The communication system according to claim 1, wherein at least one of the first privilege information and the second privilege information is an amount of money corresponding to an upper limit service that the user can receive.

4. The communication system according to claim 1, wherein

at least one of the first management apparatus and the second management apparatus converts, in response to a request from the user, the first or second privilege information that is managed by the other into first or second privilege information to be managed by itself, and manages the first or second privilege information obtained by the conversion.

5. The communication system according to claim 1, wherein the first privilege information and the second privilege information are the same information.

6. The communication system according to claim 1, wherein the second management apparatus performs settlement processing in response to a settlement request about a transaction that the user has conducted.

7. The communication system according to claim 2, wherein at least one of the first management apparatus and the second management apparatus performs processing of issuing the point.

8. The communication system according to claim 1, wherein the first management apparatus and the second management apparatus manage the first privilege information and the second privilege information, respectively, using identification information of the user that is stored in an IC card.

9. The communication system according to claim 1, wherein the first management apparatus provides the first privilege information in accordance with a degree of contribution to a business relating to the first management apparatus of an act

that the user has performed in the virtual world or a degree of credibility that the user has acquired by an act that the user has performed in the virtual world.

10. The communication system according to claim 1, wherein the second management apparatus provides the second privilege information in accordance with a degree of contribution to a business relating to the second management apparatus of an act that the user has performed in the real world or a degree of credibility that the user has acquired by an act that the user has performed in the real world.

11. An information processing method comprising the steps of:

managing first privilege information generated in accordance with a transaction that is conducted by a user via a network in a virtual world by manipulating a terminal apparatus and first identification information to be used for identifying the user in such a manner that they are correlated with each other; and

managing second privilege information generated in accordance with a transaction that is conducted by the user in a real world and second identification information to be used for identifying the user in such a manner that they are correlated with each other,

converting, by at least one of a first management apparatus and a second management apparatus, the first or second privilege



11, wherein the second privilege information is provided in accordance with a degree of contribution to a business relating to provision of the second privilege information of an act that the user has performed in the real world or a degree of credibility that the user has acquired by an act that the user has performed in the real world.